

**Inviting Expression of Interest
for
Empanelment of System Integrators
for
Design, Development/Deployment, Integration and
Management of
Software/Application/Platform**



An Autonomous Scientific Society under Ministry of Electronics & Information
Technology (MeitY), Govt. of India

www.ernet.in

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SECTION I– INTRODUCTION

"ERNET India is an autonomous scientific society under the administrative control of MeitY, Govt. of India (hereafter referred to as EI). EI has been mandated to facilitate Education and Research Institutes in establishment of cutting edge ICT infrastructure. EI has brought the Internet to India way back in the year 1986. EI is serving the nation in the areas of ICT project consultations, implementation of Central and State Governments in the area of terrestrial and satellite networks, domain registration for education & research institutions, web-hosting services, setting up of smart virtual class rooms and high resolution e-class rooms for the education and research institutions, facilitating Eduroam services for colleges, setting up of Wi-Fi campus in universities, Internet connectivity to education and research institutes in India including in remote areas like North-Eastern States, Union Territory of Andaman & Nicobar Islands and Lakshadweep etc. and in establishment of data centres etc."

SECTION II–PURPOSE / OBJECTIVE

ERNET India intends to expand its Project Business with the objective of extending its working areas into various technology offerings in the field of software/application/platform to cater the needs of educational & research institute of the country. Accordingly, ERNET India (EI) is looking forward to empanel eligible System Integrators (hereinafter referred as “applicants”) for Design, Development/Deployment, Integration and Management of Software/Application/Platform who meets the eligibility criteria specified in this document. This EoI procedure will entitle the empaneled applicants for participating in the RFPs to be published on GEM portal by ERNET India for meeting the specific project requirements within the overall ambit for Design, Development/Deployment, Integration and Management of Software/Application/Platform.

Also, ERNET India, having its scope of work and interests aligned with various Government (central and state ministries, PSUs etc.) initiatives and accordingly intends to expand its service portfolio in the areas of software development/deployment, by means of this Expression of Interest (EoI). For participating in the RFPs to be floated, the empaneled applicants may not be required to re-submit documents relating to their eligibility which has already been specified in this document.

In addition to meeting technical criteria, based on the specific requirements of work/project to be executed; empaneled applicants may be required to meet additional qualification and/or eligibility criteria to participate in the RFP to be floated by ERNET India; failing which the empaneled applicant may be disqualified for that particular RFP.

However, to meet its requirements, ERNET India reserves the right to make procurement/avail the services beyond this empanelment. Further, ERNET India also reserves the right to empanel more such eligible applicants in the list of empaneled applicants as per requirement.

Please note that ERNET India intends to empanel applicants in three different tiers i.e. Tier 1, Tier 2 and Tier 3. The essential eligibility criteria and technical marking criteria will be different for all the Tiers and applicants are allowed to participate in this EoI in one Tier only. ERNET India will empanel minimum of Three (03) system integrators under each Tier.

Tier Type	Description
Tier 1	System Integrators empaneled in this category will be given chance to participate in the tender (which will be floated on GeM portal after getting the project) of Project Value up-to Rs.50 Crores.
Tier 2	System Integrators empaneled in this category will be given chance to participate in the tender (which will be floated on GeM portal after getting the project) of Project Value up-to Rs. 20 Crores.
Tier 3	System Integrators empaneled in this category will be given chance to participate in the tender (which will be floated on GeM portal after getting the project) of Project Value up-to Rs. 5 Crores

SECTION III – High Level Indicative Scope of Work

The scope of work includes (but not limited to), end to end software solutions services including software/application/platform Development/deployment, integration, operations and Maintenance (including hosting and hardware required for the functioning). The selected System Integrator (hereafter referred as Successful bidder) will be responsible for the complete turnkey operation of the IT systems to ensure 24 X 7 operations per individual project requirements. Successful bidder will be required to provide software solutions for supporting the various initiatives in accordance with NEP 2020, NDEAR and VSK. The successful bidder shall undertake the procurement and deployment of IT / ICT Hardware, its related software, other equipment/s, etc. for various projects.

The actual scope of work will be detailed in the RFP which will be published by ERNET India after getting work/project from end customer. However, following are the high-level indicative scope of work (but not limited to) categories which may vary based on the requirement of work/project.

Category-A: Web and Non-Web Based Application/Software/Platform

- a) New Website/Portal designing, development/deployment including required API Integration, hosting & management.
- b) Customization/upgradation, integration and management of existing website/portal.
- c) Software/Application/Platform designing and Development/deployment such as E-office, Asset Management Software, Human Resource Management Software, Learning Management, VSK, Accessibility related solutions/tools, Attendance Management

System etc.

Category-B: The scope of work under this category includes:

- a. Development/Deployment of Software/Application/Platform in emerging technologies fields such as Blockchain, AI, IoT, AR/VR etc. with required API integration, hosting & management.

Category-C: Web and Non-Web Based Application/Software/platform development/deployment using open source

Category-D: Miscellaneous requirements:

- i. Design, develop/customize/deploy, integrate, and deploy the software/application/platform using the latest languages and technologies as per the requirement of ERNET India/end customer as per the Categories mentioned above and any other software/application development/deployment as per the requirement of ERNET India/end customers.
- ii. Upgrade and integrate new features in the existing application/software per client requirements, Application management & support.
- iii. Mobile application designing, development and maintenance for both Android and iOS platforms.
- iv. Ensure that the software/applications are scalable, efficient, and maintainable.
- v. Maintain and update software/application/platform to address any bugs, security vulnerabilities, or compatibility issues.
- vi. Periodically assess and necessary upgrades to keep software/applications up-to-date and aligned with evolving technology standards.
- vii. Update and maintain dependencies like libraries, frameworks, and third-party components to their latest stable versions.
- viii. Apply security patches and updates promptly to address vulnerabilities and protect against potential threats.
- ix. Verify that the software remains compatible with the latest operating systems, browsers, and hardware.
- x. Provide ongoing application management and support services, including troubleshooting, performance optimization, and user support. Also needs to address any issues or concerns promptly to minimize disruptions.
- xi. Implement a comprehensive security strategy to safeguard data and protect user profiles. Regularly assess and enhance security protocols to stay ahead of emerging threats.
- xii. Ensure the application complies with relevant laws and regulations and outline any legal considerations. List the legal documents that should be created or updated, such as privacy policies, terms of service, and end-user license agreements (EULAs). Specify how users will be notified of these documents. If the application integrates with third-party services or APIs, ensure that those services also comply with relevant regulations, and document these agreements. Address potential penalties and liabilities for non-compliance and outline strategies for mitigating risks.
- xiii. Develop software/application/w that adhere to ERNET India's branding and design guidelines, ensuring a consistent and professional appearance. Incorporate feedback from ERNET India to refine and improve the design elements.
- xiv. Deployment of already available software/application.
- xv. Provide Technical skilled manpower for relevant scope.
- xvi. Provide Technical trainings w.r.t to the developed software/application/platform.

Please note that the specific details and requirements for each project will be outlined in the tender document published by ERNET India for that project. Bidders should carefully review each tender document to fully understand the scope of work, project objectives, timelines, and any unique expectations.

SECTION IV – ESSENTIAL ELIGIBILITY CRITERIA UNDER DIFFERENT CATEGORIES

Essential Eligibility Criteria for Tier 1 Category:

S. No.	Requirement	Specific Requirement	Documents Required
1	Certificate of Incorporation	The applicant should be a company registered in India under Companies Act 1956, Act 2013/ Limited Liability Partnership (LLP) registered under LLP Act, 2008 with their registered office in India in operation for the last five years.	The copy of Certificate of Registration/Incorporation should be submitted along with Memorandum and Articles of Association.
2	Turnover & Net-worth	<p>Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 100 crores.</p> <p>For MSE & Start-ups: Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 50 crores.</p> <p>Note:</p> <p>i.) The net-worth must be positive as on 31.03.2023.</p> <p>ii.) Net-worth of any parent, subsidiary, associated or other related entity shall not be considered.</p>	A certificate from a practicing Chartered Accountant (with UDIN) on its letter head confirming annual turnover, average turnover for 3 years, net-worth as on 31.03.2023.

S. No.	Requirement	Specific Requirement	Documents Required
3	Experience	The applicant should have experience of executing at least 3 similar projects covering scope of work as per category A and B (as detailed in Section III-Scope of work) for educational-institution or organizations (Government/PSU/Public Ltd./Private Ltd.) of value not less than 10 Cr. per project in last six financial years (i.e. after 01.04.2018). Project executed in either of the category (A or B) will be considered but applicant must have executed atleast one project in each of the category (A and B) as a separate or a single project having components of both the categories.	In case of ongoing project (at least 50% work should be completed), copy of the Purchase Order(s) or Letter(s) of Award or Contract(s) of work needs along with partial completion certificate to be submitted. In case of completed projects, copy of the Purchase Order(s) or Letter(s) of Award or Contract(s) of work along with completion certificate(s) needs to be submitted.
4	Certification Compliance &	Company should have CMMI Certification.	Self-attested certified copy CMMI Level Certificate along with URL to validate the certificate.
5	Insolvency, Blacklisting/Debarment	The applicant must not be insolvent, in receivership, bankrupt or being wound up and not have its business activities suspended by Government. Applicant or its Director/s is currently not blacklisted/debarred by any Government Organizations, GEM or Public Sector Undertakings or Public Limited Companies, competent authority, court of law and is not under a declaration of Ineligibility for corrupt or fraudulent practices as on the date of submission of bids.	The applicant shall furnish an Undertaking by the authorized signatory of the applicant on applicant's letter head.
6	PAN and GST	The applicant must have a valid PAN and a registration number for GST	Copy of PAN card GST registration certificate

Essential Eligibility Criteria for Tier 2 Category:

S. No.	Requirement	Specific Requirement	Documents Required
1	Certificate of Incorporation	The applicant should be a company registered in India under	The copy of Certificate of Registration/Incorporation

S. No.	Requirement	Specific Requirement	Documents Required
		Companies Act 1956, Act 2013/ Limited Liability Partnership (LLP) registered under LLP Act, 2008 with their registered office in India in operation for the last five years.	should be submitted along with Memorandum and Articles of Association.
2	Turnover & Net-worth	<p>Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 40 crores.</p> <p>For MSE & Start-ups: Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 20 crores.</p> <p>Note:</p> <p>i.) The net-worth must be positive as on 31.03.2023.</p> <p>ii.) Net-worth of any parent, subsidiary, associated or other related entity shall not be considered.</p>	A certificate from a practicing Chartered Accountant (with UDIN) on its letter head confirming annual turnover, average turnover for 3 years, net-worth as on 31.03.2023.
3	Experience	<p>The applicant should have experience of executing at least 3 similar projects covering scope of work as per category A and B (as detailed in Section III-Scope of work) for educational-institution or organizations (Government/PSU/Public Ltd./Private Ltd.) of value not less than 4 Cr. per project in last six financial years (i.e. after 01.04.2018).</p> <p>Project executed in either of the category (A or B) will be considered but applicant must have executed atleast one project in each of the category (A and B) as a separate or a single project having components of both the categories.</p>	<p>In case of ongoing project (at least 50% work should be completed), copy of the Purchase Order(s) or Letter(s) of Award or Contract(s) of work needs along with partial completion certificate to be submitted.</p> <p>In case of completed projects, copy of the Purchase Order(s) or Letter(s) of Award or Contract(s) of work along with completion certificate(s) needs to be submitted.</p>
4	Certification Compliance &	Company should have CMMI Certification.	Self-attested certified copy CMMI Level Certificate along with URL to validate the certificate.

S. No.	Requirement	Specific Requirement	Documents Required
5	Insolvency, Blacklisting/Debarment	<p>The applicant must not be insolvent, in receivership, bankrupt or being wound up and not have its business activities suspended by Government.</p> <p>Applicant or its Director/s is currently not blacklisted/debarred by any Government Organizations, GEM or Public Sector Undertakings or Public Limited Companies, competent authority, court of law and is not under a declaration of Ineligibility for corrupt or fraudulent practices as on the date of submission of bids.</p>	The applicant shall furnish an Undertaking by the authorized signatory of the applicant on applicant's letter head.
6	PAN and GST	The applicant must have a valid PAN and a registration number for GST	Copy of PAN card GST registration certificate

Essential Eligibility Criteria for Tier 3 Category:

S. No.	Requirement	Specific Requirement	Documents Required
1	Certificate of Incorporation	The applicant should be a company registered in India under Companies Act 1956, Act 2013/ Limited Liability Partnership (LLP) registered under LLP Act, 2008 with their registered office in India in operation for the last five years.	The copy of Certificate of Registration/Incorporation should be submitted along with Memorandum and Articles of Association.
2	Turnover & Net-worth	<p>Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 10 crores.</p> <p>For MSE & Start-ups: Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 5 crores.</p> <p>Note:</p> <p>i.) The net-worth must be positive as on 31.03.2023.</p>	A certificate from a practicing Chartered Accountant (with UDIN) on its letter head confirming annual turnover, average turnover for 3 years, net-worth as on 31.03.2023.

S. No.	Requirement	Specific Requirement	Documents Required
		ii.) Net-worth of any parent, subsidiary, associated or other related entity shall not be considered.	
3	Experience	The applicant should have experience of executing at least 3 similar projects covering scope of work as per category A and B (as detailed in Section III-Scope of work) for educational-institution or organizations (Government/PSU/Public Ltd./Private Ltd.) of value not less than Rs. 1 Crore per project in last six financial years (i.e. after 01.04.2018). Project executed in either of the category (A or B) will be considered but applicant must have executed atleast one project in each of the category (A and B) as a separate or a single project having components of both the categories.	In case of ongoing project (at least 50% work should be completed), copy of the Purchase Order(s) or Letter(s) of Award or Contract(s) of work needs along with partial completion certificate to be submitted. In case of completed projects, copy of the Purchase Order(s) or Letter(s) of Award or Contract(s) of work along with completion certificate(s) needs to be submitted.
4	Certification Compliance &	Company should have CMMI Certification.	Self-attested certified copy CMMI Level Certificate along with URL to validate the certificate.
5	Insolvency, Blacklisting/Debarment	The applicant must not be insolvent, in receivership, bankrupt or being wound up and not have its business activities suspended by Government. Applicant or its Director/s is currently not blacklisted/debarred by any Government Organizations, GEM or Public Sector Undertakings or Public Limited Companies, competent authority, court of law and is not under a declaration of Ineligibility for corrupt or fraudulent practices as on the date of submission of bids.	The applicant shall furnish an Undertaking by the authorized signatory of the applicant on applicant's letter head.
6	PAN and GST	The applicant must have a valid PAN and a registration number for GST	Copy of PAN card GST registration certificate

NOTE: -

1. The process is open to all the EOI Participants who fulfill the eligibility criteria as set out in this document and are in agreement with ERNET India as per the terms & conditions of this EOI document.
2. The EOI applicants should furnish necessary documentary evidence support meeting the eligibility criteria provided in the process. EOIs applicants not fulfilling the eligibility criteria shall not be considered for empanelment.

SECTION V –SCHEDULE OF EVENTS AND EVALUATION PROCESS

S. No.	Event	Date
1	Date of commencement of EOI Process	19-03-2024
2	Last date of Accepting Queries	27-03-2024
3	Pre-EoI meeting on VC	03-04-2024 at 3 Pm (VC meeting link will be provided at https://ernet.in)
4	Queries Reply	11.04.2024
3	Last Date and Time for EOI Submission along with all supporting documents	19-04-2024 (till 5 Pm)
4	Location of Submission	ERNET India, 5th Floor, Block-I, A Wing, DMRC IT Park, Shastri Park, New Delhi-110053
5	Date of Technical Presentation	Dates will be informed at later stage.

(i) EOI as per the format provided in Annexure-II on the applicant’s letter head and details as per the format provided in Annexure- I, III, IV, V, VI, VII and Annexure-VIII should be submitted along with relevant documentary proof.

****MSE and Startups has to submit relevant valid registration certificate towards their eligibility***

(ii) If the space in the formats is insufficient for furnishing full details, the information shall be supplemented one separate sheets of paper stating there in the part of the statement and serial number. Separate sheets may be used for each part. Any inter-lineation, erasures, or overwriting shall be valid only if the person(s) signing the EOI authenticates them.

(iii) ERNET India may ask participating applicants for clarifications or any additional documents/credentials at its discretion required in connection with the empanelment and its process.

(iv) Submission of EOIs: Detailed EOI has to be submitted in a sealed envelope on or before 19-04-2024 (till 5 Pm) at ERNET India, 5th Floor, Block-I, A Wing, DMRC IT Park, Shastri Park, New Delhi-110053. The envelope should be addressed to Registrar & Director (P&A), ERNET India and **No consideration on the specified submission schedule will be entertained.**

(v) Raising of queries/clarifications on Request for EOI document:

The EOIs Participants requiring any clarification on this document should submit their written

queries on or before 27-03-2024 at email id: kishor.lala@ernet.in with copy marked to amit.shukla@ernet.in

2. Modification in Request for EOI document:

At any time prior to the deadline for submission of EOI, EI may modify any part of this document. Such change(s) if any may be in the form of an addendum /corrigendum and will be uploaded on EI website <https://ernet.in>. All such changes will automatically become part of this EOI and will be binding on all Applicants. Interested Applicants are advised to regularly refer to the EI website referred above for any updates.

3. Prospective participating applicants are advised to study the EOI document carefully. Submission of the EOI will be deemed to have been done after careful study and examination of all instructions, eligibility norms, terms and requirement specifications in the EOI document with a full understanding of its implications. EOIs not complying with all the given clauses in this EOI document are liable to be rejected.

4. The response to EOIs received by the due date and time will be examined by ERNET India to determine if they meet the terms and conditions mentioned in this document including its subsequent amendment(s) if any and whether responses to EOI are complete in all respects.

4.1 On scrutiny, the response to EOIs, not found in the desired format/illegible/ Incomplete/not containing clear information may be considered for rejection for the further evaluation process.

5. If deemed necessary, EI may seek clarifications on any aspect of EOI from the applicant. If a written response is requested, it must be provided within 3 working days. However, seeking clarifications and its submission/non- submission would not entitle the applicant to change or cause any substantive change in the substances of their EOI document already submitted. EI may make enquiries to establish the past performance of the applicants in respect of similar work.

6. Based on the documents submitted, clarifications given and presentations made, ERNET India will award the score to the eligible EOI applicants as per the following criteria:

Marking on Technical Criteria for Tier 1 Category:

S. No	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
1	<p>The Applicant Average Annual Turnover for the last three financial years i.e., 2020-21, 2021-22, 2022-23.</p> <ul style="list-style-type: none"> • Rs. 100 Cr to 120 Cr.: 5 Marks • Above 120 Cr to 135 Cr.: 6 Marks • Above 135 Cr to 150 Cr.: 7 Marks • Above 150 Cr: 8 Marks <p>For MSE & Start-ups:</p> <ul style="list-style-type: none"> • Rs. 50 Cr to 60 Cr.: 5 Marks • Above 60 Cr to 65 Cr.: 6 Marks • Above 65 Cr to 75 Cr.: 7 Marks • Above 75 Cr: 8 Marks 	8	A certificate from Statutory Auditor/ practicing Chartered Accountant (with UDIN) on its letter head confirming annual turnover as per Annexure.
2	<p><u>Experience as defined in Section- III:</u></p> <p>Experience in Category A (*)</p> <ul style="list-style-type: none"> • Minimum of 3 projects: 2 Marks • Above 3 projects to 5 projects: 4 Marks • Above 5 projects to 8 projects: 6 Marks • More than 8 projects: 8 Marks <p>Experience in Category B (*)</p> <ul style="list-style-type: none"> • Minimum of 3 projects: 2 Marks • Above 3 projects to 5 projects: 4 Marks • Above 5 projects to 8 projects: 6 Marks • More than 8 projects: 8 Marks <p>(*) Note: If an executed project falls in other category as detailed above; then it may be counted in more than one project for the scoring purpose.</p> <p>Please note that projects having outlay of more than Rs. 8 Crore (per project) w.r.t category A and more than Rs. 2 Crore (per project) w.r.t category B will only be considered for the evaluation.</p>	8	Work Orders as per Annexure
3	<p>Experience in Open-Source:</p> <ul style="list-style-type: none"> • Minimum of 3 projects: 2 Marks • Above 3 projects to 5 projects: 4 Marks • More than 5 projects: 6 Marks 	6	Work Orders as per Annexure

S. No	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
4	<p>Experience of executing similar project in any of the categories (as defined in Section- III) in last 6 years i.e. after 01.12.2018:</p> <ul style="list-style-type: none"> • Less than 2 States/UTs: 0 Marks • In 2 States/UTs: 2 Marks • Between 3 to 5 States/UT: 4 Marks • More than 5 States/UTs: 6 Marks 	6	Work Orders as per Annexure
5	<p>ISO Certification:</p> <p>ISO 9001:2008 or equivalent: 2 Marks</p> <p>ISO 27001:2013 or equivalent: 4 Marks</p> <p>ISO 9001:2008 or equivalent and ISO 27001:2013 or equivalent: 6 Marks</p>	6	Relevant Documents to be submitted.
6	<p>CMMI Certification</p> <p>CMMI Level 5: 4 Marks</p>	4	Relevant Documents to be submitted.
7	<p><u>Skilled Manpower with Software Experience (Java/dotnet/python/javascript/SOL/mongoDB/etc. on Applicant's own role:</u></p> <ul style="list-style-type: none"> • Minimum 30 Manpower: 2 Marks • Above 30 Manpower to 50 manpower: 4 Marks • Above 50 manpower: 6 Marks 	6	Details of Manpower including Name, Designation, Qualification, Email ID & Mobile Number to be submitted.
8	<p><u>Offices of Applicants in India (Region Wise):</u></p> <ul style="list-style-type: none"> • Central Region means Madhya Pradesh and Chhattisgarh • East Region means Bihar, Orissa, Jharkhand, and West Bengal. • North East Region means Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim and Tripura. • West Region means Rajasthan, Gujarat, Goa and Maharashtra. • North Region means Himachal Pradesh, Punjab, Uttarakhand, Uttar Pradesh, Haryana and Delhi. • South Region means Andhra Pradesh, Karnataka, Kerala and Tamil Nadu. <p>1 Marks for office in India in each region (Region Wise, total 6 Region as detailed above)</p>	6	Physical address and Telephone number of the offices

S. No .	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
9	<p>Technical Presentation. The presentation may cover the following points:</p> <ul style="list-style-type: none"> a. Company Strength in terms of the bidder presence across the country, customer base, Past Experience, Market tie-ups, upcoming projects, Manpower Qualifications, Products/service range, timely completion of executed projects, appreciation/recognition for the work executed, various certifications like ISO, BIS, etc. b. Knowledge, skills, expertise pertaining to each of the category defined under Section-III of this EoI Document. c. Plan/methodology used for implementing the software/application/platform d. Showcasing the software/application functionality in emerging areas like AI/ML/Big Data Analytics, Block Chain Technologies, etc. e. Robustness and uniqueness of the solutions available and offered, scalability & expansion plan. f. Details on offerings which can be pitched to various State/Central government departments/ministries g. Technical Solution Document: Technical Solution Document on each of the categories as defined in “Scope of work” which should consist of brief of the solution, technical architecture, security aspects, scalability, merits of the solution, use cases, any other relevant aspects, etc. h. Any other critical points by Applicant. 	<p>Total 50 Marks</p> <p>9 Marks</p> <p>18 Marks</p> <p>5 Marks</p> <p>5 Marks</p> <p>5 Marks</p> <p>3 Marks</p> <p>5 Marks</p>	<p>Time, Date and place will be informed later</p>

Marking on Technical Criteria for Tier 2 Category:

S. No.	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
1	<p>The Applicant Average Annual Turnover for the last three financial years i.e., 2020-21, 2021-22, 2022-23.</p> <ul style="list-style-type: none"> • Rs. 40 Cr to 50 Cr.: 5 Marks • Above 50 Cr to 60 Cr.: 6 Marks • Above 60 Cr to 70 Cr.: 7 Marks • Above 70 Cr: 8 Marks <p>For MSE & Start-ups:</p> <ul style="list-style-type: none"> • Rs. 20 Cr to 25 Cr.: 5 Marks • Above 25 Cr to 30 Cr.: 6 Marks • Above 30 Cr to 35 Cr.: 7 Marks • Above 35 Cr: 8 Marks 	8	A certificate from Statutory Auditor/ practicing Chartered Accountant (with UDIN) on its letter head confirming annual turnover as per Annexure.
2	<p><u>Experience as defined in Section- III:</u></p> <p>Experience in Category A (*)</p> <ul style="list-style-type: none"> • Minimum of 3 projects: 2 Marks • Above 3 projects to 5 projects: 4 Marks • Above 5 projects to 8 projects: 6 Marks • More than 8 projects: 8 Marks <p>Experience in Category B (*)</p> <ul style="list-style-type: none"> • Minimum of 3 projects: 2 Marks • Above 3 projects to 5 projects: 4 Marks • Above 5 projects to 8 projects: 6 Marks • More than 8 projects: 8 Marks <p>(*) Note: If an executed project falls in other category as detailed above; then it may be counted in more than one project for the scoring purpose.</p> <p>Please note that projects having outlay of more than Rs. 3 Crore (per project) w.r.t category A and more than Rs. 75 Lakh (per project) w.r.t category B will only be considered for the evaluation.</p>	8	Work Orders as per Annexure
3	<p>Experience in Open-Source:</p> <ul style="list-style-type: none"> • Minimum of 3 projects: 2 Marks • Above 3 projects to 5 projects: 4 Marks • More than 5 projects: 6 Marks 	6	Work Orders as per Annexure

S. No.	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
4	<p>Experience of executing similar project in any of the categories (as defined in Section- III) in last 6 years i.e. after 01.12.2018:</p> <ul style="list-style-type: none"> • Less than 2 States/UTs: 0 Marks • In 2 States/UTs: 2 Marks • Between 3 to 5 States/UTs: 4 Marks • More than 5 States/UTs: 6 Marks 	6	Work Orders as per Annexure
5	<p>ISO Certification:</p> <p>ISO 9001:2008 or equivalent: 2 Marks</p> <p>ISO 27001:2013 or equivalent: 4 Marks</p> <p>ISO 9001:2008 or equivalent and ISO 27001:2013 or equivalent: 6 Marks</p>	6	Relevant Documents to be submitted.
6	<p>CMMI Certification</p> <p>CMMI Level 4 : 2 Marks</p> <p>CMMI Level 5 : 4 Marks</p>	4	Relevant Documents to be submitted.
7	<p><u>Skilled Manpower with Software Experience (Java/dotnet/python/javascript/SOL/mongoDB/etc. on Applicant's own role:</u></p> <ul style="list-style-type: none"> • Minimum 20 Manpower: 2 Marks • Above 20 Manpower to 40 manpower: 4 Marks • Above 40 manpower: 6 Marks 	6	Details of Manpower including Name, Designation, Qualification, Email ID & Mobile Number to be submitted.
8	<p><u>Offices of Applicants in India (Region Wise):</u></p> <ul style="list-style-type: none"> • Central Region means Madhya Pradesh and Chhattisgarh • East Region means Bihar, Orissa, Jharkhand, and West Bengal. • North East Region means Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim and Tripura. • West Region means Rajasthan, Gujarat, Goa and Maharashtra. • North Region means Himachal Pradesh, Punjab, Uttarakhand, Uttar Pradesh, Haryana and Delhi. • South Region means Andhra Pradesh, Karnataka, Kerala and Tamil Nadu. <p>1 Marks for office in India in each region (Region Wise, total 6 Region as detailed above)</p>	6	Physical address and Telephone number of the offices

S. No.	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
9	<p>Technical Presentation. The presentation may cover the following points:</p> <p>a. Company Strength in terms of the bidder presence across the country, customer base, Past Experience, Market tie-ups, upcoming projects, Manpower Qualifications, Products/service range, timely completion of executed projects, appreciation/recognition for the work executed, various certifications like ISO, BIS, etc.</p> <p>b. Knowledge, skills, expertise pertaining to each of the category defined under Section-III of this EoI Document.</p> <p>c. Plan/methodology used for implementing the software/application/platform</p> <p>d. Showcasing the software/application functionality in emerging areas like AI/ML/Big Data Analytics, Block Chain Technologies, etc.</p> <p>e. Robustness and uniqueness of the solutions available and offered, scalability & expansion plan.</p> <p>f. Details on offerings which can be pitched to various State/Central government departments/ministries</p> <p>g. Technical Solution Document:</p> <p>Technical Solution Document on each of the categories as defined in “Scope of work” which should consist of brief of the solution, technical architecture, security aspects, scalability, merits of the solution, use cases, any other relevant aspects, etc.</p> <p>h. Any other critical points by Applicant.</p>	<p>Total 50 Marks</p> <p>9 Marks</p> <p>18 Marks</p> <p>5 Marks</p> <p>5 Marks</p> <p>5 Marks</p> <p>3 Marks</p> <p>5 Marks</p>	Time, Date and place will be informed later

Marking on Technical Criteria for Tier 3 Category:

S. No.	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
1	<p>The Applicant Average Annual Turnover for the last three financial years i.e., 2020-21, 2021-22, 2022-23.</p> <ul style="list-style-type: none"> Rs. 10 Cr to 20 Cr.: 5 Marks Above 20 Cr to 25 Cr.: 6 Marks 	8	A certificate from Statutory Auditor/ practicing Chartered

S. No.	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
	<ul style="list-style-type: none"> • Above 25 Cr to 30 Cr.: 7 Marks • Above 30 Cr: 8 Marks <p>For MSE & Start-ups:</p> <ul style="list-style-type: none"> • Rs. 5 Cr to 10 Cr.: 5 Marks • Above 10 Cr to 12.5 Cr.: 6 Marks • Above 12.5 Cr to 15 Cr.: 7 Marks • Above 15 Cr: 8 Marks 		Accountant (with UDIN) on its letter head confirming annual turnover as per Annexure.
2	<p><u>Experience as defined in Section- III:</u></p> <p>Experience in Category A (*)</p> <ul style="list-style-type: none"> • Minimum of 3 projects: 2 Marks • Above 3 projects to 5 projects: 4 Marks • Above 5 projects to 8 projects: 6 Marks • More than 8 projects: 8 Marks <p>Experience in Category B (*)</p> <ul style="list-style-type: none"> • Minimum of 3 projects: 2 Marks • Above 3 projects to 5 projects: 4 Marks • Above 5 projects to 8 projects: 6 Marks • More than 8 projects: 8 Marks <p>(*) Note: If an executed project falls in other category as detailed above; then it may be counted in more than one project for the scoring purpose.</p> <p>Please note that projects having outlay of more than Rs. 80 Lakh (per project) w.r.t category A and more than Rs. 20 Lakh (per project) w.r.t category B will only be considered for theevaluation.</p>	8	Work Orders as per Annexure
3	<p>Experience in Open-Source:</p> <ul style="list-style-type: none"> • Minimum of 3 projects: 2 Marks • Above 3 projects to 5 projects: 4 Marks • More than 5 projects: 6 Marks 	6	Work Orders as per Annexure
4	<p>Experience of executing similar project in any of the categories (as defined in Section- III) in last 6 years i.e. after 01.12.2018:</p> <ul style="list-style-type: none"> • Less than 2 States/UTs: 0 Marks • In 2 States/UTs: 2 Marks • Between 3 to 5 States/UTs: 4 Marks • More than 5 States/UTs : 6 Marks 	6	Work Orders as per Annexure

S. No.	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
5	<p>ISO Certification:</p> <p>ISO 9001:2008 or equivalent: 2 Marks</p> <p>ISO 27001:2013 or equivalent: 4 Marks</p> <p>ISO 9001:2008 or equivalent and ISO 27001:2013 or equivalent: 6 Marks</p>	6	Relevant Documents to be submitted.
6	<p>CMMI Certification</p> <p>CMMI Level 3 : 2 Marks</p> <p>CMMI Level 4/5: 4 Marks</p>	4	Relevant Documents to be submitted.
7	<p><u>Skilled Manpower with Software Experience (Java/dotnet/python/javascript/SOL/mongoDB/etc. on Applicant's own role:</u></p> <ul style="list-style-type: none"> • Minimum 10 Manpower: 2 Marks • Above 10 Manpower to 30 manpower: 4 Marks • Above 30 manpower: 6 Marks 	6	Details of Manpower including Name, Designation, Qualification, Email ID & Mobile Number to be submitted.
8	<p><u>Offices of Applicants in India (Region Wise):</u></p> <ul style="list-style-type: none"> • Central Region means Madhya Pradesh and Chhattisgarh • East Region means Bihar, Orissa, Jharkhand, and West Bengal. • North East Region means Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim and Tripura. • West Region means Rajasthan, Gujarat, Goa and Maharashtra. • North Region means Himachal Pradesh, Punjab, Uttarakhand, Uttar Pradesh, Haryana and Delhi. • South Region means Andhra Pradesh, Karnataka, Kerala and Tamil Nadu. <p>1 Marks for office in India in each region (Region Wise, total 6 Region as detailed above)</p>	6	Physical address and Telephone number of the offices

S. No.	TECHNICAL CRITERIA	MAX MARKS	DOCUMENTS REQUIRED
9	Technical Presentation. The presentation may cover the following points:	Total 50 Marks	Time, Date and place will be informed later
	a. Company Strength in terms of the bidder presence across the country, customer base, Past Experience, Market tie-ups, upcoming projects, Manpower Qualifications, Products/service range, timely completion of executed projects, appreciation/recognition for the work executed, various certifications like ISO, BIS, etc.	9 Marks	
	b. Knowledge, skills, expertise pertaining to each of the category defined under Section-III of this EoI Document.	18 Marks	
	c. Plan/methodology used for implementing the software/application/platform	5 Marks	
	d. Showcasing the software/application functionality in emerging areas like AI/ML/Big Data Analytics, Block Chain Technologies, etc.	5 Marks	
	e. Robustness and uniqueness of the solutions available and offered, scalability & expansion plan.		
	f. Details on offerings which can be pitched to various State/Central government departments/ministries	5 Marks	
	<p data-bbox="384 1285 850 1319">g. Technical Solution Document:</p> <p data-bbox="477 1357 1091 1574">Technical Solution Document on each of the categories as defined in “Scope of work” which should consist of brief of the solution, technical architecture, security aspects, scalability, merits of the solution, use cases, any other relevant aspects, etc.</p> <p data-bbox="384 1615 932 1648">h. Any other critical points by Applicant.</p>	3 Marks 5 Marks	

(i) The empanelment process will be as under;

- a. Screening based on qualification criteria
- b. Further presentations by the EoI applicants to EI. The EoI applicants may be called for multiple round of presentation by EI.

(ii) The EoI Applicant scoring a minimum of **70 marks** out of maximum marks of 100 in evaluation process will be eligible for empanelment. Scoring given by EI will be final and on any question

arising on the same; then the decision of EI in this regard will be final. In case number of applicant eligible for empanelment are less than three then empanelment process will be cancelled and may be re-initiated at a later date.

(iii) EoI applicants by submission of application agrees that if required, will provide the support to ERNET India to ascertain/confirm the performance parameters from the references mentioned by the applicants during the submissions.

VI EMPANELMENT TERMS & CONDITIONS:

1. Future work/projects as decided by EI will be awarded through a process of Tender/Bid /RFQ on Government e-market place (GeM).
2. All the empaneled applicants should be registered on GeM as Seller to participate in Tender/Bid /RFQ.
3. EI at its sole discretion, based on its requirements, may adopt the Least Cost Method (LCM) or Quality & Cost based selection (QCBS) based model and the same would be notified while inviting Tender/Bid/RFQ from the empaneled applicants; on GeM.
4. The empaneled applicants undertake that it will continue to meet all the prescribed eligibility criteria as tabulated in Section-IV of this document; throughout the validity of empanelment and if at any time it fails to meet any of the criteria then it will forthwith inform EI in this regard. EI reserves the right to cancel the empanelment after reviewing the same at its own end.
5. **Applicability of Make in India (MII) Policy:** The empaneled applicants must adhere the Make In India Policy in line with Public Procurement (Preference to Make in India) Order 2017” (MII) (Letter no P45021/2/2017- (BE-II) dated 15.06.2017) of Department for Promotion of Industry and Internal Trade, (DPIIT – Public Procurement Section) as revised and amended from time to time and also clarifications issued by way of various communications including frequently asked questions by DPIIT in this respect In addition the empaneled applicants should also ensure compliance with the notification (F. No. W-43/4/2019-IPHW-MeitY 07.09.2020) issued by IPHW division of MeitY.
6. The empaneled applicants shall be required to sign a Non- Disclosure Agreement with EI that it shall not disclose any information related to Development/Audit/testing/Security breach with any third person. The confidentiality shall prevail even after the completion of the duration of empanelment.
7. The empanelment will be valid for the duration of 1 year which may be extended further for another 1 year; based on the requirements of ERNET India. At the time of renewal; ERNET India may ask for documents to ensure meeting of eligibility criteria that may be specified by ERNET India.

TERMS & CONDITIONS

1. Submission of an EOI is evidence of a applicant's consent to comply with the terms and conditions of the Request for EOI process and subsequent bidding process. If a applicant fails to comply with any of the terms, its application may be summarily rejected.
2. The willful misrepresentation of any fact in the EOI will lead to the disqualification of the applicants without prejudice to other actions that EI may take. The EOI and the accompanying documents will become the property of EI.
3. EI reserves the right to accept or reject any or all responses received against the EOI received without assigning any reason whatsoever and EI's decision in this regard will be final.
4. EI reserves the right to inspect the facilities of the prospective applicants / conduct Proof of Concept (PoC) at any time during the evaluation stage to verify the genuineness and to ensure conformity with the proposal submitted.
5. No contractual obligation whatsoever shall arise from the EOI process.
6. Any effort on the part of applicant to influence the evaluation process may result in the rejection of the EOI.
7. EI is not responsible for non-receipt of EOIs within the specified date and time due to any reason including postal delays or holidays in between.
8. EoI Applicants shall be deemed to have:
 - a. Examined the Request for EOI document and its subsequent changes, if any for the purpose of responding to it.
 - b. Examined all circumstances and contingencies, having an effect on their EOI application and which is obtainable by making of reasonable enquiries.
 - c. Satisfied themselves as to the correctness and sufficiency of their EOI applications and if any discrepancy, error or omission is noticed in the EOI, the Applicant shall notify EI in writing on or before the end date/time.
9. The prospective applicants shall bear all costs associated with submission of EOI, presentations/ POC desired by EI. EI will not be responsible or liable for any cost thereof, regardless of the conduct or outcome of the process.
10. Prospective applicants must inform EI immediately in writing of any material change to the information contained in the EOI application, including any substantial change in their ownership or their financial or technical capacity. Copies of relevant documents must be submitted with to EI.
11. Empaneled applicants must not advertise/publicize in any form (without prior written permission from EI) about their unit having been shortlisted by EI.
12. The empaneled applicants should be agreeable to provide to EI all necessary functional and technical documentation required by EI from time to time.
13. **Conflict of Interest:** An Applicant shall not have a conflict of interest that may affect the Selection Process or the Project ("Conflict of Interest"). Any Applicant found to have a Conflict of Interest shall be disqualified.

Annexure I – Tier Declaration

(To be submitted on the letterhead of the Agency(s))

To,

Date:

.....

ERNET India, 5th Floor,
Block-I, A Wing, DMRC IT Park,
Shastri Park, Delhi-110053

Subject: Submission of the Empanelment of System Integrators for Design, Development/Deployment, Integration and Management of Software/Application/Platform

Dear Sir,

We hereby declare that we are submitting our documents to apply in this EoI under Tier..... category.

Yours sincerely,

Authorized Signature [In full and initials]: _____

Name and Title of Signatory: _____

Name of Applicant: _____

Address: _____

Location: _____

Date: _____

Yours sincerely,

Authorized Signature [In full and initials]: _____

Name and Title of Signatory: _____

Annexure I (A) - Eligibility Criteria for Tier 1 Category

Empanelment of System Integrators for Design, Development/Deployment, Integration and Management of Software/Application/Platform

S. No.	Eligibility Criteria	Compliance (Yes/No)	Applicant's Response	Attachment Tag/Page No.
1	The applicant should be a company registered in India under Companies Act 1956, Act 2013/ Limited Liability Partnership (LLP) registered under LLP Act, 2008 with their registered office in India in operation for the last five years.			
2	<p>Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 100 crores.</p> <p>For MSE & Start-ups: Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 50 crores.</p> <p>Note:</p> <p>i.) The net-worth must be positive as on 31.03.2023.</p> <p>ii.) Net-worth of any parent, subsidiary, associated or other related entity shall not be considered.</p>			
3	<p>The applicant should have experience of executing at least 3 similar projects covering scope of work as per category A and B (as detailed in Section III-Scope of work) for educational-institution or organizations (Government/PSU/Public Ltd./Private Ltd.) of value not less than 10 Cr. per project in last six financial years (i.e. after 01.04.2018).</p> <p>Project executed in either of the category (A or B) will be considered but applicant must have executed atleast one project in each of the category (A and B) as a separate or a single project having components of both the categories</p>			
4	Company should have CMMI Certification.			
5	<p>The applicant must not be insolvent, in receivership, bankrupt or being wound up and not have its business activities suspended by Government.</p> <p>Applicant or its Director/s is currently not blacklisted/debarred by any Government Organizations, GEM or Public Sector Undertakings or Public Limited Companies, competent authority, court of law and is not under a declaration of In-</p>			

S. No.	Eligibility Criteria	Compliance (Yes/No)	Applicant's Response	Attachment Tag/Page No.
	eligibility for corrupt or fraudulent practices as on the date of submission of bids.			
6	The firm must have a valid PAN and a registration number for GST			

Yours sincerely,

Authorized Signature [In full and initials]: _____

Name and Title of Signatory: _____

Annexure I (B) - Eligibility Criteria for Tier 2 Category

Empanelment of System Integrators for Design, Development/Deployment, Integration and Management of Software/Application/Platform

S. No.	Eligibility Criteria	Compliance (Yes/No)	Applicant's Response	Attachment Tag/Page No.
1	The applicant should be a company registered in India under Companies Act 1956, Act 2013/ Limited Liability Partnership (LLP) registered under LLP Act, 2008 with their registered office in India in operation for the last five years.			
2	<p>Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 40 crores.</p> <p>For MSE & Start-ups: Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 20 crores.</p> <p>Note:</p> <p>i.) The net-worth must be positive as on 31.03.2023.</p> <p>ii.) Net-worth of any parent, subsidiary, associated or other related entity shall not be considered.</p>			
3	<p>The applicant should have experience of executing at least 3 similar projects covering scope of work as per category A and B (as detailed in Section III-Scope of work) for educational-institution or organizations (Government/PSU/Public Ltd./Private Ltd.) of value not less than 4 Cr. per project in last six financial years (i.e. after 01.04.2018).</p> <p>Project executed in either of the category (A or B) will be considered but applicant must have executed atleast one project in each of the category (A and B) as a separate or a single project having components of both the categories.</p>			
4	Company should have CMMI Certification			
5	<p>The applicant must not be insolvent, in receivership, bankrupt or being wound up and not have its business activities suspended by Government.</p> <p>Applicant or its Director/s is currently not blacklisted/debarred by any Government Organizations, GEM or Public Sector Undertakings or Public Limited Companies, competent authority, court of law and is not under a declaration of In-</p>			

S. No.	Eligibility Criteria	Compliance (Yes/No)	Applicant's Response	Attachment Tag/Page No.
	eligibility for corrupt or fraudulent practices as on the date of submission of bids.			
6	The firm must have a valid PAN and a registration number for GST			

Yours sincerely,

Authorized Signature [In full and initials]: _____

Name and Title of Signatory: _____

Annexure I (C) - Eligibility Criteria for Tier 3 Category

Empanelment of System Integrators for Design, Development/Deployment, Integration and Management of Software/Application/Platform

S. No.	Eligibility Criteria	Compliance (Yes/No)	Applicant's Response	Attachment Tag/Page No.
1	The applicant should be a company registered in India under Companies Act 1956, Act 2013/Limited Liability Partnership (LLP) registered under LLP Act, 2008 with their registered office in India in operation for the last five years.			
2	<p>Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 10 crores.</p> <p>For MSE & Start-ups: Average Annual Turnover of the applicant for the last three financial years (i.e., 2020-21, 2021-22, 2022-23) should not be less than Rs. 5 crores.</p> <p>Note:</p> <p>i.) The net-worth must be positive as on 31.03.2023.</p> <p>ii.) Net-worth of any parent, subsidiary, associated or other related entity shall not be considered.</p>			
3	<p>The applicant should have experience of executing at least 3 similar projects covering scope of work as per category A and B (as detailed in Section III-Scope of work) for educational-institution or organizations (Government/PSU/Public Ltd./Private Ltd.) of value not less than Rs. 1 Crore per project in last six financial years (i.e. after 01.04.2018).</p> <p>Project executed in either of the category (A or B) will be considered but applicant must have executed atleast one project in each of the category (A and B) as a separate or a single project having components of both the categories.</p>			
4	Company should have CMMI Certification.			
5	<p>The applicant must not be insolvent, in receivership, bankrupt or being wound up and not have its business activities suspended by Government.</p> <p>Applicant or its Director/s is currently not blacklisted/debarred by any Government Organizations, GEM or Public Sector Undertakings or Public Limited Companies, competent authority, court of law and is not under a declaration of In-</p>			

S. No.	Eligibility Criteria	Compliance (Yes/No)	Applicant's Response	Attachment Tag/Page No.
	eligibility for corrupt or fraudulent practices as on the date of submission of bids.			
6	The firm must have a valid PAN and a registration number for GST			

Yours sincerely,

Authorized Signature [In full and initials]: _____

Name and Title of Signatory: _____

Annexure-II - EOI Submission Form

(To be submitted on the letterhead of the Agency(s))

To,

Date:

.....
ERNET India, 5th Floor,
Block-I, A Wing, DMRC IT Park,
Shastri Park, Delhi-110053

Subject: Submission of the Empanelment of System Integrators for Design, Development/Deployment, Integration and Management of Software/Application/Platform

Dear Sir,

We,, offer to provide services in accordance with your Expression of Interest (EOI) for “Empanelment of System Integrators for Design, Development/Deployment, Integration and Management of Software/Application/Platform”, dated We are hereby submitting our Expression of Interest (EOI).

We hereby declare that all the information and statements made in this Expression of Interest (EOI) are true and accept that any misinterpretation contained in it may lead to our disqualification.

We agree to abide by all the terms and conditions of the EOI document. We understand EI is not bound to accept any proposal you receive.

Yours sincerely,

Authorized Signature [In full and initials]: _____

Name and Title of Signatory: _____

Name of Applicant: _____

Address: _____

Location: _____

Date: _____

Annexure III – Applicant’s Information Details

S. No.	Items	Applicant’s Response
1	Basic Information a) Name of the organization & contact person b) Registered office Address c) Phone no. of the contact person d) Email address of the contact person e) Web site if any, of the organization f) Year of registration of legal entity g) PAN no. h) GST No.	
2	Net-worth as on 31.03.2023	
3	Years in Business in India as a technology service provider	
4	List of Clients	
5	Technical Qualification/manpower/Offices/Centres	
6	Annual turnover of the applicant (in Rupee Lakhs) in each of the last three financial years i. 2020-21 ii.2021-22 ii.2022-23	

Authorized Signatory:

Name of the authorized signatory:

Date:

Place:

Seal:

Annexure-IV- Format for submission of previous projects undertaken

Details of the project undertaken in India (Attach Copy of Purchase orders/ documentary evidence) (**One sheet for each Project should be submitted**)

Project no. 1

S. No.	Items	Mandatory (Y/N)	Applicant's Response
1	Client name	Y	
2	Location of the client along with contact person, contact no and email id	Y	
3	a. Date of Purchase Order received for the project b. Date of Commencement of contract c. Date of Implementation of the project d. Status of the project (whether Implementation/Maintenance etc.)	Y	
4	Nature of project for the Clients (Please list the activities handled by the applicant)	Y	
5	Scope of Work	Y	
6	Team Size	Y	
7	Name of the Project Head	Y	
8	Name of the Technical Architect/ Designer/ Developer	Y	
9	Software Tools & Technology used (if applicable)	Y	
10	Total Efforts in months	Y	
11	Contract Amount (in Rupees Lakhs)	Y	
12	Any other relevant information including reason for delay if any	N	

Note: The applicant should give the above information in this format only.

Authorized Signatory:

Name of the Authorized Signatory:

Date:

Place:

Seal:

(Applicants are required to furnish details for each project they have undertaken as per the eligibility criteria)

Annexure V Undertaking: Non-Blacklisting

To

Date:

.....
ERNET India, 5th Floor,
Block-I, A Wing, DMRC IT Park,
Shastri Park, Delhi-110053

Subject: Expression of Interest for Empanelment of System Integrators for Design, Development/Deployment, Integration and Management of Software/Application/Platform

Dear Sir/Madam,

In response to the EOI document subjected above, I/We hereby declare that presently our Company/ firm _____ is having an unblemished record and is not declared ineligible for corrupt & fraudulent practices either indefinitely or for a particular period of time by any State/ Central Government/ PSU/Autonomous Body.

We further declare that presently our Company/firm _____ is not blacklisted / debarred and not declared ineligible for reasons other than corrupt & fraudulent practices by any State/ Central Government/ PSU/ Autonomous Body on the date of Bid Submission. If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our security may be forfeited in full and the tender if any to the extent accepted may be cancelled.

Thanking you,

Yours faithfully,

Name: _____

Signature: _____

Seal of the organization:

Date: _____

Place: _____

Annexure- VI- Format for Average Turnover & Net Worth

On CA Letterhead

TO WHOM SO EVER IT MAY CONCERN

This is to certify that the Turnover and Net Worth of M/s _____ having their registered office at _____ is as per below:

S. No.		FY 2020-21	FY 2021-22	FY 2022-23	Average
1.	Total Turnover (Rs)				

It is further certified that M/s _____ has positive Net Worth of Rs. _____ as on 31-03-2023.

Place: _____

Date: _____

UDIN: _____

Signature & Stamp

Annexure- VII- Format for relevant past Experience

On Applicant Letter Head

TO WHOM SO EVER IT MAY CONCERN

This is to certify that M/s _____
having their registered office at _____
has been awarded with the following projects in last five years.

S. No.	Project Name	Contract Details	Date of PO Awarded	Project Value in INR	Status	Documents/completion certificate Enclosed
1.						
2.						
3.						
4.						
5.						

Place: _____

Date: _____

Signature & Stamp

Annexure- VIII- Format for Checklist

On Applicant Letter Head

Applicant's Name: _____

Address and Contact Details: _____

Date: _____

EoI Subject.: _____

Note to Applicants: This check-list is merely to help the applicants for prepare their bids, it does not override or modify the requirement of the tender. applicants must do their own due diligence also.

S. No.	Documents to be submitted, duly filled, signed	Yes/No/NA
1.	Annexure-I (Tier Declaration)	
2.	Annexure- I (A)/(B)/(C) as per Tier along with supporting documents such as certification of Incorporation, etc.	
3.	Annexure-II - EOI Submission Form	
4.	Annexure III – Applicant's Information Details	
5.	Annexure-IV- Format for submission of previous projects undertaken	
6.	Annexure V Undertaking: Non-Blacklisting	
7.	Annexure- VI- Format for Average Turnover & Net Worth	
8.	Annexure- VII- Format for relevant past Experience	
9.	Relevant experience in the last six years	
10.	ISO and or CMMI Certification	
11.	Insolvency related Declaration	
12.	Copy of PAN card Copies of relevant GST registration certificates	
13.	Technical Solution Document and Technical Presentation	
14.	Complete EoI Document	
15.	This checklist	

Yours faithfully,

Name: _____

Signature: _____

Seal of the organization:

Date: _____

Place: _____